

## **Supplemental Information**

Pursuant to Education Law § 2-d and § 121.3 of the Regulations of the Commissioner of

## 7. Challenges to Data Accuracy

~~N/A~~ **Yes** Contractor agrees that parents, eligible students, teachers, or principals who seek to challenge the accuracy of Student Data or APPR Data will be referred to NYSED and if a correction to data is deemed necessary, NYSED will notify Contractor. Contractor further agrees to facilitate such corrections within 21 days of receiving NYSED's written request.

## 8. Secure Storage and Data Security

Please indicate where Student Data and/or APPR Data will be stored:

~~N/A~~ **Yes** Using a cloud or infrastructure owned and hosted by a third party.

~~N/A~~ **N/A** Using Contractor owned and hosted solution.

~~N/A~~ **N/A** Other:

### **Please describe how data privacy and security risks will be mitigated in a manner that does not compromise the security of the data:**

All NYSED data will be stored in the AWS Cloud to provide consistent security and availability for the NYSESLAT and NYSITELL Assessments. For secure data transfer, Pearson employs HTTPS, an encrypted method of passing data over the Internet via web-based systems. Transport Layer Security (TLS) works with HTTPS to ensure the data is encrypted as it passes from our servers to the client. Web-based services and application layer interface (API) calls use industry-standard representational state transfer (REST) architecture to appropriately constrain and control data as it passes between components and across connections.

Pearson uses several systems to keep employees' computers and the data on those computers secure. The internal Pearson network is isolated from the public Internet by a layered firewall approach that creates a secure local area network environment. Pearson laptops have a full disk encryption solution to protect all data if the computer is lost or stolen. Some of Pearson's uses of encryption are listed below:

- Secure FTP: for encrypting sensitive data files as they are moved between Pearson and our customers
- HTTPS using TLS encryption on websites to protect data in-transit
- Virtual Private Networks (VPN) connections for secure access to the Pearson network by Pearson personnel when accessing remotely
- Database Encryption to protect data at rest from unauthorized access

## 9. Encryption requirement

~~N/A~~ **Yes** Contractor agrees that Student Data and APPR Data will be encrypted while in motion and at rest.

## 10. Contractor Certification.

Contractor certifies that Contractor will comply with, and require its Subcontractors to comply with, applicable State and Federal laws, rules, and regulations and NYSED policies.

Contractor's Name **NCS Pearson Inc**